

## TERMS AND CONDITIONS

### RETAILERS

A discount of 30% for artist books is available for a minimum order of 6 books.

If you are a retailer, you are welcome to [contact onestar press](#), and a sales representative will finalize your transaction by email.

### SHIPPING

Shipping in France is via Colissimo

International Shipping is via Fedex or DHL depending on location

Tracking #s for all shipments will be emailed to client

### MODIFICATIONS TO SERVICE AND PRICING

Prices of our products are subject to change without notice.

We reserve the right at any time to modify or discontinue products and services without prior notice.

onestar press is not liable to the client or to any third-party for any modifications, price changes, suspension or discontinuance of any products and services.

### RETURNS

- Shipped orders are eligible for refund or exchange within 30 days of delivery.
- Please contact onestar press BEFORE returning any item(s).
- If your order is eligible for a refund, note that shipping is not included and only the cost of ordered item(s) will be refunded once onestar press has evaluated the return shipment.
- Credit card payments will be refunded via Paypal and if original payment was made via Bank wire we will need the client's bank details in order to transfer the refund.
- The product must be in new and/or perfect condition.
- There will be no refund if the product is returned damaged or unwrapped from its original packaging.
- Return shipments to onestar press in Paris, France will be at the client's charge.
- Make sure to include contact information with the return and to provide a tracking number to ensure a trackable return shipment.
- If a returned item is shipped internationally, please clearly mark the package 'RETURNED GOODS', to avoid any Customs charges.  
onestar press is NOT responsible for any return Customs charges made.  
Any charges incurred are the responsibility of the customer.

- Any packages lost during the return will result in no refund for the client.

## EXCHANGES

- In the case of an exchange, please email first to specify the item you wish to order instead.

- The client will be responsible for any additional shipping costs and shipping costs are non-refundable.

- All aforementioned RETURNS conditions are applicable for exchanges as well.

## UNCLAIMED PACKAGES

In the case that shipped packages are not picked up from the client's post office (or transporter depot) and returned to onestar press, any and all additional handling fees will be at the client's charge.

## DATA PROTECTION

By placing an order at onestar press, you warrant that you are at least 18 years old (or have parental consent to finalise your transaction) and have fully understood these Terms of Sales and Conditions that are applicable to all orders.

None of these stated terms & conditions affect your statutory rights.

All personal information you provide to onestar press will be used to ensure accurate package deliveries and to provide updates and information regarding our publishing activities solely via email.

The information you provide to onestar press will only be used by onestar press and will not be shared with any third parties.

You have the right to request a copy of the information on file at onestar press and are authorised to ask us to delete or correct said information at any given time.

By accepting our Terms and Conditions of Sales you agree to all that has been stated above.

## ACCURACY OF BILLING AND ACCOUNT INFORMATION

We reserve the right to refuse any order you place with us.

We may, in our sole discretion, limit or cancel quantities purchased per person, per household or per order.

These restrictions may include orders placed by or under the same customer account, the same credit card, and/or orders that use the same billing and/or shipping address.

In the event that we make a change to or cancel an order, we will contact you by the e-mail and/or billing address/phone number provided at time of order. We reserve the right to limit or prohibit orders that, in our sole judgment, appear to be placed by dealers, resellers or distributors.

You agree to provide current, complete and accurate purchase and account information for all purchases made at our store. You agree to promptly update your account and other information, including your email address and credit card numbers and expiration dates, so that we can complete your transactions and contact you as needed.